

DecisionHealth HealthLeaders

elearning course catalog



ABOUT US



With more than 30 years of experience, HCPro is a leading provider of integrated information, education, training, and consulting products and services in the vital areas of healthcare regulation and compliance. **Our mission is to meet the specialized informational, advisory, and educational needs of the healthcare industry.** To accomplish this mission, HCPro provides this specialized information in a variety of products, including magazines, newsletters, books, videos, audio conferences, training handbooks, e-mail newsletters, and online courses.

See <u>www.hcpro.com</u> for more information.

trainingtoday

Combining the latest technology with up-to-the-minute compliance requirements and handcrafted content, **TrainingToday is a powerful, engaging eLearning program that will drive measurable improvements in performance and productivity.** TrainingToday focuses on providing its customers training and expertise in the areas of workplace safety, human resources, sexual harassment, sales & service, leadership, education, and business skills.

Through TrainingToday, you will have the ability to easily administer courses, track course status, and document participant progress. Managers can easily stay aware of employees' training status and your organization will be able to demonstrate that important policies and procedures have been communicated and understood by all.

Visit <u>SimplifyTraining.com</u> for more information.

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45+ libraries and over **600 healthcare courses** to explore with HCPro!

COURSE FEATURES GUIDE

Great content is the key to creating a comprehensive training program.

Our award-winning content from TrainingToday and HCPro offers some of the best compliance and skills training there is. The courses developed by our in-house experts are ready to load to your LMS or ours!

Continuing Education

Courses provide CEUs for a wide variety of healthcare professionals.



Interactive

Courses are interactive, with various scenarios and knowledge checks throughout, to keep the learners engaged.



Compliant

As regulations change, we will update a course as quickly as possible to ensure your training is always up-to-date and compliant.



Assessments

Questions come in a variety of formats and are strategically placed throughout the course to ensure learner understanding.

Certificates of Completion

Upon successfully completing a course and taking the final quiz with a passing score, learners will automatically receive a certificate of completion.

Resources

Learners can download or print handouts at their convenience. Some courses also include other ancillary resources, like worksheets, reference materials.

Transcripts

A copy of the narration is included in each course for learners who prefer to read along.

All Boot Camp courses include an Ask the Expert Feature. For the duration of the course, learners can send questions directly to our in-house experts!

Audio

Modules are professionally narrated in a lecture style. Slides aren't simply read to students.

Course features and CEUs vary by library.

YOUR LMS CONTENT CONNECTION

Need learning management system (LMS) content?

Whether you have your own LMS or are using our built-in version, our team of in-house subject matter experts (SMEs) and editors have crafted pertinent, contributive content that can be delivered in a way that best meets your organization's needs.

Enjoy Features Such As:

- Whitelabeling capabilities
- Functionality for remote workers
- Signature checkbox for mandatory training compliance
- Admin dashboard with customizable widgets
- Completion wizard

- Quizzes built in to every course
- Certificates of completion
- Easy startup with complete implementation support
- Badges and contests to increase engagement
- An online calendar for creating and maintaining your training plan



HEALTHCARE TRAINING

More bang for your buck...More training, more content, more value... Higher return on investment...

Our training through HCPro includes:

- **CDI:** This library provides 85+ hours for all levels in your CDI department. Whether you have someone brand new to CDI or a team of veterans, this library is designed for all learning levels—all while providing critical CEUs.
- **Coding:** Designed to provide the fundamentals of ICD-10 diagnostic codes, ICD-10 procedure codes, and applying inpatient coding guidelines, while highlighting important information coders should look for in documentation. This library contains 80+ hours of critical training for your team.
- **Revenue Integrity:** This library provides training designed to provide continued instruction for all levels within your revenue cycle department and update staff on revenue integrity fundamentals.
- **Post-Acute Care:** Provide training on the fundamentals of home health coding, hospice, and OASIS with this library.
- **Health Safety:** Safety in healthcare is critical to comply with environment of nearly 40 hours across 8 libraries.
- **Graduate Medical Education (GME):** Access 40+ courses over 5 hours of training for coordinators, residents, directors, and physicians.
- Full Suite Library Access: This one-stop library provides information for all levels in the critical areas of revenue cycle, coding, CDI, and post-acute care. This is the perfect solution for those who want to provide consistent training across many employees or locations.

We Provide:



AAPC, AHIMA, ANCC, BMSC, CA Board of Registered Nursing, CCB, CCDS, CCDS-O, CCMC, CES, CME, NAMSS

More than 850 CEUs available!

TOPICS WE COVER



Case Management

Case managers and directors will find the practical tools, information, and expert analysis they need to maintain regulatory

compliance and achieve the highest-quality patient care.



Clinical Documentation Integrity

Through our comprehensive education program from CDI specialists, we will help you meet regulatory requirements,

supporting all necessary levels and types of service. We provide resources for providers, coders, and CDI staff to help improve documentation in the most efficient and effective manner.

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Graduate Medical Education

The HCPro residency department delivers compliance advice, best practices, training tools, and sample forms and documents to solve the toughest challenges in graduate medical education. These resources help residency program managers to ensure resident competence, comply with accreditation standards, and operate an efficient and effective residency program.



Post-Acute Care

From intake through claims submission to the final collection of your payment, our publications, online knowledge bases, live events, consulting services, self-paced training, and certification programs

give you the best strategies and processes to optimize revenue cycle management.



Coding

The eLearning library of courses for coding and reimbursement offers basic introductory courses for those new to coding

(including anatomy and medical terminology) as well as courses in all of the major body systems for your more seasoned coders.



Revenue Integrity

Practical solutions for all aspects of healthcare revenue cycle management, including patient access, charging, coding, billing,

revenue collection, and auditing. You'll get tools...expert guidance, and education to ensure appropriate reimbursement and comply with Medicare regulations.



and OSHA challenges.

Healthcare Safety

Our safety products benefit healthcare safety professionals in all settings, including hospitals and outpatient facilities. These products provide practical advice and tools for regulatory compliance to help safety professionals comply with environment of care, life safety, infection control,



CASE MANAGEMENT

About

We offer comprehensive training for case managers on the floor, as well as those who are directors or managers. This library provides the core skills vital to get staff up to speed in an engaging, interactive learning format by providing popular topics essential to case management and covering them in great detail.

29 courses

3 libraries

- Case Management and Utilization Review (11 courses | 3.8 hours)
- Medicare Utilization Review for Administrators
 (11 courses | 10.3 hours)
- Medicare Utilization Review for Clinical Staff (7 courses | 6.1 hours)



eLearning takes 40% to 60% less time to complete when compared to traditional learning.

Source: eLearning Industry



Featured Libraries

Medicare Utilization Review Boot Camp for Administrative Staff—Online

This library consists of 10 one-hour webinars focusing on the Medicare regulatory requirements for patient status and the role of the utilization review (UR) committee.

Managing patient status plays a critical role in proper compliance, correct reimbursement, and stabilizing inpatient payments for the hospital. **Course duration:** 10.3 hours

CLINICAL DOCUMENTATION INTEGRITY

About

Through our comprehensive education program from CDI specialists, we will help you meet regulatory requirements, and support all necessary level and types of services. We provide resources for providers, coders and CDI staff to help improve documentation in the most efficient and effective manner.

🖻 170 courses

12 libraries

- ACDIS CDI Apprenticeship (10 courses | 3.7 hours)
- CCDS Exam Prep Class (12 courses | 7.8 hours)
- CDI and Quality Care Measures (13 courses | 9.4 hours)
- CDI Competency Assessment
- Clinical Validation in CDI (13 courses | 12.2 hours)
- Clinical Documentation Essentials for the Hospital Provider (17 courses | 3.2 hours)
- Clinical Documentation Essentials for the Hospital Resident (17 courses | 3.2 hours)
- Clinical Documentation Integrity Boot Camp Online (22 courses | 19.35 hours)
- Documentation and Coding Essentials for Physicians
 (10 courses | 3.4 hours)
- Outpatient CDI Boot Camp (14 courses | 9.9 hours)
- Pediatric CDI Essential Skills (8 courses | 6.5 hours)
- Risk Adjustment Documentation and Coding Boot Camp
 (9 courses | 6.5 hours)



"Clinical documentation is the core of every patient encounter. The importance of thorough, complete, and

accurate documentation cannot be overemphasized. However, achieving highquality documentation continues to be a challenge within the healthcare community as good practices are not routinely taught in medical school or residency."

-Wendy Clesi, RN, CCDS, CDIP



Program Highlights

Clinical Validation in CDI

The Clinical Validation in CDI course focuses on key pathophysiological concepts that will improve the quality of clinical indicators used in provider queries. The handson, practical format enhances critical thinking skills and prepares CDI specialists to be leaders in their field and communicate collaboratively with providers. **Course duration:** 12.2 hours

CDI for Outpatient Boot Camp Online

This is the new go-to source for outpatient CDI professionals and those seeking to begin a CDI program in the outpatient arena. This course defines the role of CDI specialists in the outpatient arena, provides comprehensive training, and applies ACDIS-endorsed best practices.

Course duration: 10 hours

CDI PROFESSIONAL DEVELOPMENT



Risk Adjustment Coding Boot Camp Online

Advanced:

Clinical Validation in CDI Boot Camp

Advance your Clinical Documentation Integrity career.

ACDIS (Association of Clinical Documentation Integrity Specialists) professional development and training courses help CDI professionals at healthcare organizations advance along the novice-to-expert continuum.



Intermediate:

CCDS Exam Prep

CDI and Quality Care Measures Boot Camp[®] Online

> Outpatient CDI Boot Camp Online

Beginner:

CDI Competency Assessment

ACDIS CDI Apprenticeship

Clinical Documentation Essentials for the Hospital Resident

Pediatric CDI Essential Skills



Ask about customized course development and learning solutions!

CODING

About

Whether your employees are beginning their careers or are seasoned veterans who are looking for a knowledge refresh, our coding education solutions offer a convenient, flexible way for all your employees to get training when and where they need it. Employees can access the entire library of courses with training designed to provide the fundamentals of ICD-10 diagnostic codes, ICD-10 procedure codes, and applying inpatient coding guidelines, while highlighting important information coders should look for in documentation.

225 courses

8 libraries

- Certified Coder Boot Camp® (22 courses | 22.2 hours)
- Certified Boot Camp[®] Inpatient (20 courses | 12.2 hours)
- Anatomy & Physiology (36 courses | 23.1 hours)
- JustCoding's Essential Skills for CPT Coding (13 courses | 7.7 hours)
- JustCoding's Clinical Scenario Workbook CPT
- JustCoding's Clinical Scenario Workbook PCS
- JustCoding's Essential Skills for ICD-10-CM (13 courses | 11 hours)
- JustCoding's Essential Skills for ICD-10-PCS (8 courses | 6.5 hours)



The number of medical records and health information technicians, which includes medical coders, is projected to grow **13 percent** between 2016 and 2026, according to the U.S. Bureau of Labor and Statistics. There were **206,300** such jobs in 2016, and **234,100** are projected for 2026.

Source: U.S. Bureau of Labor and Statistics.



Featured Libraries

Certified Coder Boot Camp[®]

This course uses a combination of online lecture, interactive course work, and exercises to fully prepare you for the fundamentals of CPT[®], ICD-10-CM, and HCPCS Level II coding for professional services and hospital outpatient services. The first section covers ICD-10-CM diagnosis coding, and the remaining sections are devoted to CPT and HCPCS II coding.

Course duration: 22.2 hours

JustCoding's Essential Skills for CPT Coding

The 13 courses in this library provide a basic overview of how CPT codes are arranged and how to apply them according to the CPT Manual. The courses review specific coding guidelines and how to report specific challenging procedures. Students also receive an overview of HCPCS Level II coding.

Course duration: 7.7 hours

REVENUE INTEGRITY

About

Our revenue integrity education solutions cover a range of critical billing, reimbursement, and compliance topics to help hospitals train a wide range and large number of healthcare professionals on the core concepts of revenue integrity. We provide the information needed to educate and update staff on revenue integrity fundamentals as well as the latest regulatory changes in an engaging, interactive learning format.

🖻 10 courses

1 2 libraries

- CHRI Exam Prep Class (1 course | .25 hours)
- Revenue Integrity Essential Skills (9 courses | 4 hours)



Nearly 25% of hospital CFOs name

revenue integrity as their **top priority,** according to a recent Healthcare Financial Management Association (HFMA) survey.



Featured Libraries

CHRI Practice Exam

The CHRI Practice Exam arms revenue integrity professionals with the knowledge and confidence they need to ready themselves for NAHRI's Certification in Healthcare Revenue Integrity (CHRI) credential exam. This 80-question, electronic practice exam includes remediation so CHRI exam candidates can understand why a selected response is correct or incorrect. Two practice exam attempts are included.

Course duration: 22.3 hours

GRADUATE MEDICAL EDUCATION

About

Support your Residency Program's complete training needs for coordinators, residents, directors, and physicians. Ensure your program is in compliance and running smoothly with in-house created course content delivered through your LMS or ours.

20 courses

3 libraries

- Residency Program Coordinator Boot Camp[®] Online (14 courses | 4.2 hours)
- Residency Coordinator Certification Toolkit
- Resident Documentation Online Learning (9 courses | 4 hours)



582,800

injury and illness cases were reported from the **healthcare** and **social assistance industry** in 2017.

Source: 2017 Survey of Occupational Injuries and Illnesses.



Featured Libraries

Residency Program Coordinator Boot Camp—Online

This is an intensive course that will train both osteopathic and allopathic program coordinators on ACGME requirements, best practices for recruitment and orientation, implementing changes under the Next Accreditation System (NAS), the Clinical Learning Environment Review (CLER), and working with program directors. **Course duration:** 4.2 hours

Resident's Orientation Handbook Online

This course presents the key information residents need to know about the ACGME requirements in a concise, easy-to-follow course. Residents will find tips and explanations of the ACGME standards, including Milestones and core competencies, work hours, evaluations, and documentation.

POST-ACUTE CARE

About

Our Post-Acute Care eLearning is a convenient, flexible way for your employees to get training when and where they need it. Employees can access the entire library of courses with training that is designed to provide the fundamentals of home health coding, hospice and OASIS.

75 courses

5 libraries

- Homecare Associate Program (OASIS) (22 courses | 11.5 hours),
- Homecare Coding Associate Program (15 courses | 10.9 hours)
- Hospice Regulatory Compliance Online Learning (7 courses | 24.3 hours)
- PDGM Training Essentials Library (7 courses | 4.3 hours)
- Long-term Care Certified Nursing Assistant (24 courses | 6.2 hours)





Featured Libraries

PDGM Training Essentials

This library is designed to ensure your entire team from intake to clinicians to coders are operating as efficiently as possible to ensure success in the new world of PDGM. These courses will make certain that you're providing the highest-quality patient care while ensuring correct reimbursements under this new payment model.

Course duration: 4.3 hours

HEALTHCARE SAFETY AND COMPLIANCE

About

Healthcare presents a complex, dynamic setting with many challenges, and workforce safety remains a critical responsibility for every system. The Safety for Healthcare Workers library contains a variety of courses designed to help with safety in the healthcare workplace.

28 courses

8 libraries

- Corporate Compliance Training (6 courses | 3.5 hours)
- HIPAA Privacy and Security (8 courses | 5 hours)
- Safety Training for Healthcare Professionals (6 courses | 12 hours)
- Corporate Compliance Training Refresher (6 courses | 2 hours)
- HIPAA Privacy and Security Refresher (8 courses | 3 hours)
- HIPAA Privacy, Security and TEX HB300 (7 courses | 3.7 hours)
- HIPAA Privacy, Security and TEX HB300 Refresher (8 courses | 7 hours)
- Safety Training for Healthcare: OSHA Training Pack (3 courses | 3.2 hours)



According to a PWC survey, healthcare CEOs see availability of **skilled staff** as **one of their top five key risks.**

Source: pwc.com/gx/en/ceo-agenda/ceosurvey/2016/healthcare.html



Featured Courses

Active Shooter in Healthcare

More than ever, hospitals must be ready for events that once were unthinkable. The Centers for Medicare & Medicaid Services recently revised its emergency preparedness rule. Hospitals are required to be prepared for emergency situations such as active shooter events, so it is imperative that healthcare staff begin training and preparing now.

Course duration: 1.5 hours

How to Prevent Slips, Trips, and Falls for Healthcare Workers

After taking this course, you will be able to recognize slips, trips, and falls as a serious safety problem; identify slip, trip, and fall hazards on the job; avoid and eliminate slip and trip hazards; use stairs and ladders safely to avoid falls; and minimize injuries if you do fall.

Course duration: .5 hours

UNTAP YOUR LEADERSHIP POTENTIAL

Bluepoint Leadership Development works with organizations of all shapes and sizes to build better leaders.

Leadership Workshops & Microlearning

We offer a wide range of on-site and virtual leadership development workshops and accompanying micro eLearning courses that can be led by internal facilitators. Popular topics include emotional intelligence, coaching, effective communication, leading change, and more.

Leadership Books, Assessments and Videos

Bluepoint offers leadership development video series, assessments, and training books that can help you hone your leadership skills in a way that best meets your organization's needs.

Executive Coaching

Through our one-on-one coaching, clients are challenged to do a deep self-examination, to seriously consider multiple sources of feedback, to adopt highimpact leadership practices, and to make the personal changes necessary to step up to a whole new level of performance as an executive leader.

Custom Program Design

In addition to our standard workshops, we offer fully customized instructional and graphic design for our client partners who are looking for workshops that leverage their unique brand, incorporate their core values and culture, and address their competency model.

"The Bluepoint team was one of the best vendor partners I have ever worked with in terms of quality of content and design, classroom delivery, follow-up support and all aspects of customer service. -Bob C. Executive Vice President



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The Right Training. The Right Time. In The Right Way.

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In-house subject matter experts

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1.3k organizations served



SCORM-compliant content



One-stop solution for companywide training

This is what makes HCPro simply superior!

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